

Navigate Human Resources

One-stop in person center answering your HR questions or connecting you to the right HR specialty team. HR Connect directly helps with:



- HR systems guidance in Infor and wePerform
- Loan and employment verifications
- Maintain secure electronic employee file
- Log Request for Outside Employment Forms
- Final Paycheck Disbursements
- Metrorail Card Pick Up

For more details visit the Jetportal Human Resource tab.



HR Connect
7:00AM - 4:30PM
(305) 585-LIVE (5483)
AskHR@jhsMiami.org

901 NW 17th Street Miami, FL 33136
 Park Plaza East Red Garage 1st floor
 Next to UM Bascom Palmer

In person Feature Day

Monday - Payroll
Tuesday - Benefits
Wednesday - Retirement
Thursday - Talent Acquisition

Benefits Beyond Benefits

www.JacksonBenefits.org

HR Department

Benefits

Info session every 1st Tuesday of the month

Retirement

Info session every 1st Monday of the month

FBMC Benefits

Leave Management

Matrix

Workers Compensation

Employee Health Services (EHS)

Employee Assistance Program (EAP)

MDLive (24/7 employee health care)



Contact Info & Resource Page

(786) 466-2970 hr-benefits@jhsMiami.org
<https://jacksonbenefits.org> | click Total Rewards

Live @10 am: <https://jhsMiami.zoom.us/j/88087730902>

(786) 466-2974 phtretirement@jhsMiami.org
<https://jacksonbenefits.org> | click Retiree

FRS @10 am: <https://jhsMiami.zoom.us/j/84488178053>
 PHT @11 am: <https://jhsMiami.zoom.us/j/86918962329>

(305) 585-6512 JHSFieldOffice@fbmc.com

(786) 466-7127 jhsloa@jhsMiami.org

(877) 202-0055 www.matrixabsence.com

(786) 466-8393 workerscomp@jhsMiami.org

(786) 466-8381 or (305) 585-6903
 Healthoffice@jhsMiami.org

(786) 466-8377 <https://ResourcesForLiving.com>
 username is Jackson | Password is Health

Tava (Mental Wellness)



Navigate Human Resources

HR Department	Contact Info & Resource Page
Clinical Learning & Development Jackson Center for Academic Partnerships Basic Life Support Certifications	(305) 585-7134 (305) 585-6684 (305) 585-7156 JHS-Life-Support-Registration@jhsmiami.org
Employee/Labor Relations	(305) 585-7268 LaborRelations@jhsmiami.org
HR Compensation	(786) 466-2975 hr-compensation@jhsmiami.org
HR Compliance	(786) 466-7110 HRCompliance@jhsmiami.org
HRIS Infor Team	(786) 466-8380 JHS-HRIM@jhsmiami.org
Learning and Organizational Development Learning - weLearn & content design Leadership Development, Organizational Development, Rewards & Recognition and CARE is Respect DEI New Employee Orientation	 (786) 277-2280 JHS-WeLearn@jhsmiami.org https://jhsmiami.sabacloud.com/ (954) 757-7232 Leaders weLead@jhsmiami.org Click workspace in weLearn... weLead Resources for leaders in weLearn CARE is Respect respect@jhsmiami.org Recognition serviceawards@jhsmiami.org (786) 499-7896 Click these two workspace in weLearn for help ... 1. New Employee Orientation Resources 2. Internal Transfer Employee Onboarding
Talent Acquisition (Recruitment)	(786) 466-2950 Recruitment.Support@jhsmiami.org https://jobs.jacksonhealth.org/
 Info session every Tuesday	Managers @1:00 pm https://jhsmiami.zoom.us/j/88148908864 Employees @2:00 pm https://jhsmiami.zoom.us/j/85225435626
Volunteer Services	(305) 585-6541 volunteer.resources@jhsmiami.org

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HR Business Partners on Location



Jackson Memorial Campus
JMH-HR@jhsmiami.org



**Jackson Behavioral Health Hospital &
Correction Health Service**
(305) 585-7923



**Holtz Children's Hospital/
The Women's Hospital at
Jackson Memorial**
(305) 585-7987



**Jackson South
Medical Center**
(305) 256-5096
hrjacksonsouth@jhsmiami.org



**Jackson North
Medical Center**
(305) 654-5064
JN-HR@jhsmiami.org



**Jackson West
Medical Center**
(786) 466-1175

Other Helpful Contacts

Payroll

(786) 466-8000

Payroll@jhsmiami.org

Payroll Help Desk Zoom Channel

Cashier JMH

(305) 585-6736

Compliance Hotline

(800) 684-6457

Credentialing

(786) 466-2940

CorporateCredentialing@jhsmiami.org

Parking Services

(305) 585-6997

parkingservices-jhs@jhsmiami.org

Photo ID/Badge

(305) 585-6631

photo-id-badges@jhsmiami.org