

## Fiducius Student Loan Relief Benefit – Overview

Jackson Memorial Hospital has partnered with **Fiducius** to assist associates in taking control of their student loans. **Fiducius** provides in-depth education and comprehensive support with student loan restructuring options, including Public Service Loan Forgiveness and loan refinancing. With **Fiducius**, expert advisors, unique technology, and a full-picture approach allow for the proper student loan path to be followed.



**Eligibility:** All Jackson Memorial Hospital employees are eligible.

**Get help with Public Service Loan Forgiveness (PSLF).** PSLF is an existing federal program that forgives (tax-free) any remaining student loan balance for those who work full-time at a qualified not-for-profit and make 120 qualifying payments. (Jackson Memorial Hospital qualifies as an eligible employer for the PSLF Program.) Through an initial assessment, **Fiducius** can help guide you through the complex process of determining eligibility and filing an application if you qualify for the PSLF program.

**Eligible Student Loans:** Both existing and new student loans could qualify for loan assistance. **Fiducius** will work with you on student loans for yourself and any student loans you have in your name for your children or grandchildren (Parent Plus loans).

**Getting Started:** Begin today by completing the short online assessment. It is the first step in the Student Loan Financial Planning process provided by **Fiducius**.

### 1. Log In to the MyFiducius Portal

Your employer has created an account for you. Please do not select "Create Account."

- Select "Forgot password" and enter your work email. Then click on the "Reset password" button. A link to set/reset your password will be sent to your email (this can take a few minutes to arrive).
- Click on the link provided in the email to reset your password within 30 minutes of receiving the link.
- Email [LoginAssistance@GetFiducius.com](mailto:LoginAssistance@GetFiducius.com) with the subject line "Jackson Memorial Hospital" if you experience any problems logging in.

### 2. Complete Initial Screening

- Answer basic screening questions to learn your loan options and follow the next steps.

*If you have additional questions, submit a Contact Us request located on the left-hand side of your portal.*